**The Dignity Do’s**

High quality services that respect

people’s dignity do:-

**1**03

Have a zero tolerance of all forms of abuse.

Support people with the same respect you would want for yourself

**2**

or your family.

**3**

Treat each person as an individual by offering a personalised service.

Enable people to maintain the maximum level of independence,

**4**

choice and control.

**5**

Listen and support people to express their needs and wants.

**6**

Respect people’s right to privacy.

**7**

Ensure people feel able to complain without fear of retribution.

**8**

Engage with family members and carers as care partners.

**9**

Assist people to maintain confidence and a positive self-esteem.

**10**

Act to alleviate people’s loneliness and isolation.

 National Dignity Council

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It’s everybody’s business In the heart, mind and actions

Become a Dignity Champion today

Sign up online at

www.dignityincare.org.uk