

# Dignity in Care East Midlands

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## 'Respect for Dignity' Regional Dignity in Care Conference!

We are pleased to announce the date for a Regional Dignity in Care Conference on the 19<sup>th</sup> March. The conference will be held at The Walkers Stadium in Leicester and will be hosted by Leicestershire County Council and Leicester City Council.

Entitled 'Respect for Dignity', the conference will provide delegates with the opportunity to reflect on the dignity in care campaign and make steps to improve the overall standard of care which individuals receive.

The conference will also profile the launch of Leicester City and Leicestershire County

Council's Respect for Dignity Kitemark. Developed as a self-audit tool, the Kitemark will be awarded to care home providers who are actively seen to be delivering a service which promotes dignity in care and ensures that service users are treated in a dignified and respectful manner.

In addition to the launch of this Kitemark, the conference will also importantly address other elements of good practice in relation to dignity in care through the following workshops:

- Nutrition
- Medication
- End of Life Care
- Meaningful Activities
- Person Centred Planning

To express your interest for the event please contact Emma King via email before 3<sup>rd</sup> February:

[emma.king@dh.gsi.gov.uk](mailto:emma.king@dh.gsi.gov.uk)

- MCA and DoLS

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## Quantum Group Launches Dignity in Care Training Course!

As mentioned in December's edition of the East Midlands Dignity in Care Newsletter, Quantum Training Group have now launched their Dignity in Care Training Course; a one day training package designed for staff working within health and social care.

Developed by experienced care home managers and Quantum Group consultants, the course is particularly relevant for staff

working directly with care receivers, providing participants with a detailed understanding of the concept of dignity and the practical skills needed to apply its values within the workplace.

Further details about the course and Quantum's commitment to the campaign can be found on their website at [www.quantum-group.co.uk](http://www.quantum-group.co.uk)



## Berryman grows dedicated Healthcare team

*If you would like to find out more about Berryman Healthcare and how its broad range of expertise and knowledge can help your business please call 0845 310 7200.*

Berryman, a Midlands Law firm, has recently strengthened its dedicated Healthcare team with three key hires.

The Berryman Healthcare team is considered by the firm to be 'unique amongst law firms in the region in its holistic approach, structure and specialist legal and non-legal expertise'.

Joining the team are Linda Richardson, previously Operations Director in a high-end national care home group, Amanda Gale, a solicitor recognised locally as proactively driving the mental health and dignity agenda, and John Roddy, former Regional Director of Healthcare at RBS Bank plc, who boasts legal expertise in each of the key business and operational areas affecting healthcare businesses.

These latest hires bolster Berryman Healthcare's legal and non-legal expertise to fulfill its objective of delivering a unique and holistic solution for businesses operating in the healthcare sector.

Roger Harcourt, who leads the team explains: "We are aware that the healthcare sector is unique, not least as it has to balance the need to deliver personalised care against economic viability, within a discrete regulatory regime that is constantly shifting, whilst dealing with specific human resources issues and service users whose status and needs can change quickly and

repeatedly. Driven by these key considerations we believe healthcare operators need a dedicated team, like that of Berryman Healthcare. By drawing together sector experts, Berryman Healthcare is able to deliver 'joined up' solutions, to help protect and develop clients businesses".

He adds: "Berryman Healthcare has broken the mould of the majority of law firms, by stepping outside of the usual structure of sector-specific teams that is defined by legal specialism, by gathering together experts on legal, operational and funding issues, to deliver a one-stop-shop from which their clients can pick and choose the scope and level of support they require. There can be a fine line separating a healthcare business which is simply ticking over from one which is flying, or even between success and failure. Berryman aims to help its healthcare clients achieve more.

"The Berryman Healthcare team also includes:

- Roger Harcourt – who helps care businesses to grow through acquisition and operators to exit their businesses, when the time is right.
- Alan Millband - a business defence expert who both defends operators who fall foul of the ever increasing regulatory burden and

implements risk analysis and auditing systems to prevent them from doing so.

- Ian Cranefield - who specialises in advising care businesses on how best to protect themselves against neglect and financial abuse claims.
- Ginny Hallam - assists healthcare businesses to recruit and retain appropriately qualified staff and negotiate the many pitfalls in employment law.
- Richard Brackenbury - a construction specialist who advises operators on developing new premises.
- Julie Pope - a specialist in commercial property, including the sale, purchase, leasing and development of care homes.

Berryman Healthcare formally launched at an event on 3<sup>rd</sup> December 2009 which was dedicated to informing healthcare businesses, their funders and advisers about the team and its services – together with providing some ideas on how to boost profits by recovering training costs.



Picture L-R; Amanda Gale, John Roddy, Ginny Hallam, Roger Harcourt, Alan Millband, Ian Cranefield, Linda Richardson, Richard Brackenbury and Emma Jones

## Dignity – A Poem

May I have another slice of bread?	Surely I can, be just who I am
Just having to ask, Fills me with dread	Would you smile again? It's warm, like the sun.
Surely I can choose – how much I eat, my dress, my shoes?	No don't go away, I like you to come.
Should you take my plate away so fast?	Surely you can spend a little time to talk, my friend
I've not finished, I know that I'm last,	Could I ask you to close the door?
Surely you must know, it's hard for me to swallow	You see, I'd do it myself, But I can't move anymore
Can you give me a little more time?	Surely you can see, it's not easy for me!
I can't find the words, That's not a crime!	Please can we - respect, my dignity!
Surely you can wait, so I don't get myself into a state	
Will you say my name as it is?	
I don't like it shortened - It's Elizabeth not Liz!	

*Many thanks to Sue  
Eato who kindly sent  
her poem in to us*

## Guest Speaker Announced For Money Can't Buy You Dignity Conference!

We are delighted to announce that Simon Weston OBE will be appearing as a guest speaker at our forthcoming 'Money Can't Buy You Dignity' Conference on the 4<sup>th</sup> March at The Bentley Hotel, Lincoln.

I have no doubt that Simon will be an invaluable contribution to the day and be an excellent motivational speaker.



## Healthcare Events Presents Dignity in Care on the Wards Conference

**“Dignity applies equally to those who have capacity and to those who lack it. Everyone has equal worth as human beings and must be treated as if they are able to feel, think and behave in relation to their own worth or value. The nursing team should, therefore, treat all people in all settings and of any health status with dignity, and dignified care should continue after death.”**

Royal College of Nursing  
2008

On Wednesday 24<sup>th</sup> February 2010, Healthcare Events will be hosting its sixth national conference entitled ‘Dignity in Care on the Wards’ at 20 Cavendish Square, London.

Chaired by Janet Davies (Director of Nursing and Service Delivery, RCN) the overall theme of the conference will be to address the importance of high quality nursing care which is delivered with dignity and compassion to overall improve the patient experience.

In addition to the series of presentations delivered on the day, delegates will also hear from Professor Eileen Sills CBE (Chief Nurse, Guys & St Thomas’s NHS Foundation Trust) and Claire Rayner (President of the Patient’s Association).

Topics to be addressed during the day include:

- Putting dignity at the heart of everything we do: challenges and opportunities for nurses
- Dignity in care: Patient perspective
- Implementing the Department of Health’s 10 key dignity challenges and promoting good practice trust-wide
- Measuring Dignity in Care for Older People: recommendations and metrics
- Monitoring and assessing dignity in care against quality indicators in practice
- Leading, supporting and empowering frontline staff to provide care with compassion and dignity
- Assessing ability to offer compassion and preserve patients’ dignity and respect
- Challenging poor performance, changing attitudes and behaviours to improve dignity in care
- The challenges of providing same sex accommodation and moving towards single rooms
- Eliminating mixed-sex accommodation and moving towards single rooms
- Detained with dignity
- Improving nutritional care and experience at mealtimes

For more information about this event please contact Hamisha Patel (Healthcare Events) via telephone number 020 8541 1399 or email:

[hanisha@healthcare-events.co.uk](mailto:hanisha@healthcare-events.co.uk)